

Help for Landlords

If you are going to become a landlord, you will certainly need to familiarize yourself with *everything* at the Landlord and Tenant Board [website](#).

You can view and download all sorts of forms and applications, and find information necessary for you to conduct yourself as a landlord toward both your tenant(s) and the Landlord and Tenant Board, particularly if there is any dispute between you and your tenant(s). There are many articles and summaries about everyone's legal rights, and conflict resolution.

Landlords must give all new tenants a copy of the **Information for New Tenants** form on or before the day tenancy begins. Tenancy begins on the date the tenant is entitled to move into the unit, even if the tenant does not move in on that date. Whilst we've included a copy of this form in this package, it would behoove you to click [here](#) for more copies to ensure you've always got the most recent form.

You can call the Landlord and Tenant Board's Customer Service, Monday-Friday, 8:30am to 5:00pm, **416-645-8080 (1-888-332-3234)** or visit the closest LTB office:

Toronto - North District Office: 47 Sheppard Avenue East, Suite 700 Toronto, Ontario M2N 5X5

Toronto - South District Office: 79 St. Clair Avenue East, Suite 212 Toronto, Ontario M4T 1M6

Toronto - East District Office: 2275 Midland Avenue, Unit 2 Toronto, Ontario M1P 3E7

Mississauga - Central Regional Office: 3 Robert Speck Parkway, #520, Mississauga, ON, L4Z 2G5

They can provide information about the [Residential Tenancies Act](#) and the Board's processes. They cannot provide you with legal advice. If you find yourself in a dispute, you should definitely become familiar with [The Landlord and Tenant Board's Rules of Practice](#).

You can also make use of the [Landlord's Self-Help Centre](#) which provides information, advice & referrals, and more. It's a non-profit legal clinic helping Ontario's small-scale landlords better understand their rights and responsibilities. They're located at:

45 Adelaide St. West, 4th Floor, Toronto ON M5V 3C1.

You can reach them at **416-504-5190 (1-800-730-3218)** or email info@landlordselfhelp.com for days and times of operation. Telephone consultations can also be arranged.

